



Enrolment Terms and Conditions

Definitions used in this Agreement

- Agreement means this agreement.
- Crazy Feet Dance Studio/us/we mean Crazy Feet Dance Studio ABN 28 092 004 508 of 14-18 Banksia St, Burwood, Victoria, Australia 3125.
- Enrolment means your enrolment at Crazy Feet Dance Studio.
- Force Majeure Event means an event that is out of our control, and which reasonably prevents us from providing the part or all of the program in which the Student is enrolled, and may include (but is not limited to): public health lockdown or quarantine orders, natural disasters, riots and civil strife, war and terrorism.
- Student means the Student attending Crazy Feet Dance Studio. For all students under the age of 18 years, all terms set out in this Agreement are the responsibility of the Parent and/or Guardian of the Student.
- You means the Student (if you are 18 years or over) or the Parent/Guardian of the Student if the Student is under the age of 18 years.
- Unless otherwise stated, this Agreement relates to the Student and/or the Parent or Guardian of the Student.

Our Relationship

- This Agreement is between Crazy Feet Dance Studio and the Student (and where the Student is under the age of 18 years, the Parent/Guardian on behalf of the Student), is legally binding, and is governed by the laws of the state in which the Student attends classes.

Minors and Legal Guardians

- If the Student to which this Agreement relates is younger than 18 years old at the time of enrolment, the following shall apply:
 - This Agreement must be executed on behalf of the Student by a person over the age of 18 years old, who has the ability to lawfully enter agreements on behalf of the Student (the "Guardian");
 - If this Agreement is executed by a person other than the Student, Crazy feet Dance Studio shall be entitled to presume that the person that executed this Agreement is the Guardian of the Student;

- To the fullest extent permitted by law, this Agreement shall be binding on both the Student and the Guardian.
- If this Agreement is executed by the Student, Crazy Feet Dance Studio shall be entitled to presume that the Student was at least 18 years old at the date of enrolment.

Selection and Enrolment

Enrolment and Class Selection

- Crazy Feet Dance Studio may accept or reject your enrolment application in whole or in part with absolute discretion, and we are not obliged to provide any reasons for our decision.
 - We accept students based on the information provided in the Enrolment Form. In signing this Agreement, you warrant that the information provided in the Enrolment Form is true and correct in all respects.
 - You must tell us immediately if you become aware of any information that you have provided in the Enrolment Form that is untrue or incorrect.
 - If we determine that you have provided us with untrue or incorrect information in the Enrolment Form, we may cancel your enrolment with us, without warning.
 - At Crazy Feet Dance Studio, we have class caps due to the overwhelming number of enrolments we receive each year. Class places are limited, and we recommend securing your place in your chosen classes upon enrolment when it opens for the new year.
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Enrolment Period

- Our classes are held over a 40-week period in a calendar year (Crazy Feet Dance Studio Year), each comprising four terms on dates determined by Crazy Feet Dance Studio. All enrolments at Crazy Feet Dance Studio are for a full dance year. If the Student's enrolment commences after the Term 1 start date, the Student's enrolment is accepted by us under these Terms and Conditions and will cease at the end of Term 4.
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Public Holidays and School Holidays

- Classes will not be held on public holidays or school holidays in Victoria unless otherwise stated.
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Missed or Cancelled Classes

- Crazy Feet Dance Studio does not offer refunds for any missed or cancelled group or private lessons.

- You can schedule a make up lesson for your child in a class that is age appropriate. You must notify us via email of the classes you are missing to be eligible for make up lesson. Make up lessons can be organised at reception or via email and must be scheduled prior to the class.
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Changes and Cancellations to your Enrolment

Enrolment at Crazy Feet Dance Studio is for the full studio year, with a minimum commitment of one full term.

Term 1

- No changes or cancellations are permitted once the term has commenced.
- If you wish to cancel or change your enrolment for Term 1, notice must be given before Saturday 31 January.

Term 2

- Requests to change or cancel must be received in writing no later than 5.00pm, at least 14 business days before the end of term. No charge applies.
- If you cancel or drop a class during the school holidays, a \$50 fee will apply.
- Once Term 2 has commenced, the full term fees remain payable.

Term 3

- Same conditions as Term 2:
 - Written notice must be received no later than 5.00pm, at least 14 business days before the end of term. No charge applies.
 - If you cancel or drop a class during the school holidays, a \$50 fee will apply.
 - Once Term 3 has commenced, the full term fees remain payable.

Term 4

- Primary & High School classes: No changes or cancellations or dropping are permitted. If you do so the full term fees remain payable.
- Preschool classes: Same conditions as Terms 2 and 3:
 - Written notice must be received no later than 5.00pm, at least 14 business days before the end of term. No charge applies.
 - If you cancel or drop a class during the school holidays, a \$50 fee will apply.
 - Once Term 4 has commenced, the full term fees remain payable.

Changes or cancellation procedure

- Requests to change enrolment, cancel enrolment or drop a class, must be submitted in writing to info@crazyfeetdance.com.au.
- Please state your child's name, their enrolled classes and action required.

- No refunds are permitted under any circumstances
- No enrolments can be placed on hold
- The \$50 fee can be paid by direct transfer to our nominated bank account

Crazy Feet Dance Studio can cancel a student's enrolment if:

- Fees haven't been paid, or the student/parent has broken the Terms and Conditions in another serious way.
- The studio gives you written notice about the problem and allows **14 days to fix it** (for example, to pay the overdue fees).
If it isn't fixed within those 14 days, the studio has the right to cancel the enrolment.

Performance Team - Selective Industry Hip Hop Teams.

- The Industry Hip Hop team requires a full-year commitment, and anyone who wishes to discontinue at any stage will be required to pay for the year in full. The Industry Hip Hop Team fees are non-refundable unless sufficient evidence is shown of injury or illness. Cancellations are made at the discretion of the Artistic Director and upon the supply of sufficient documentary evidence. A refund may be made or negotiated due to illness, hospitalisation, other medical conditions, or extenuating circumstances.
- Students missing more than three (3) classes total may result in the student being removed from routines performed at competitions, concerts, and special events. This would be at the sole discretion of the Artistic Director/Head of Department or trainer/choreographer cleaning the routine. In these circumstances, no refund for additional extras will be paid. Special circumstances will require discussion with the Artistic Director or Studio Manager.
- Being a member of The Industry Hip HopTeam requires you to always attend your scheduled classes, and always work at a high standard. The Industry Hip Hop Team students are representing the studio at competitions, events and in classes, and are expected to show 100% loyalty and commitment to the studio at all times. Your commitment to Crazy Feet Dance Studio and the Industry Hip HopTeam should be your priority.
- Whilst we do encourage students to get involved in extracurricular activities - such as school musicals - it is imperative that all The Industry Hip Hop Team events, rehearsals, and performances are the number one priority. The Industry Hip Hop Team members are required to be available for all competitions and events on the Crazy Feet Dance Studio calendar. As a member of The Industry Hip Hop Team Program, students are exclusive to Crazy Feet Dance Studio. Anyone who is not able to make an event will be placed out of the relevant routines.
- At Crazy Feet Dance Studio Australia, we are committed to maintaining a high standard of performance and professionalism. To ensure all students are meeting the expectations of our Industry Hip Hop Team program, we reserve the right to withdraw students from performances or performance opportunities if attendance, behaviour, and/or skill progression does not meet the required standards. This decision will be

made at the discretion of Crazy Feet Dance Studio, with the goal of supporting a positive experience for all The Industry Hip Hop team members.

Private Lesson Policy

- **Lesson Types:** We offer both term-based private lessons and one-off private lessons.
 - **Payment:** All private lessons must be paid in full **by the due date stated on the invoice.**
 - **Invoicing:** Students will receive an invoice for their booked private lessons. Payment must be received by the due date for the lesson to proceed.
 - **Non-Payment:** If payment is not received by the due date, **the booked lesson time will be forfeited and cannot be rescheduled.**
 - **Cancellation & Rescheduling:**
 - Cancellations or rescheduling requests must be made at least **48 hours prior** to the scheduled lesson.
 - Notification must be sent via **email to info@crazyfeetdance.com.au.**
 - Lessons cancelled or rescheduled with less than 48 hours' notice, or missed lessons, are **non-refundable and cannot be rescheduled.**
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Behaviour Standards

- To ensure that we provide a safe and enjoyable place to learn and teach, we require that all students, parents/guardians of students and staff comply with the following Behaviour Standards:
 - you must not record, take photographs, or use any electronic means (including mobile phones) to listen in on any student, class, or teacher (whether in a private part of the school or not) without our prior consent;
 - you must not invite persons who are not students or staff to enter or remain on campus without our prior permission;
 - you must always follow all reasonable and lawful directions of our staff and teachers, including any rules or directions given concerning COVID-19 (or any other public health event);
 - you must not use offensive language or engage in offensive or aggressive behaviour. We will determine whether language or behaviour is offensive or aggressive by having regard to what a reasonable person would consider fits this definition in the circumstances;
 - you must not attend our campus, or any off-campus activity organised by us if you are under the influence of alcohol or drugs (prescription or illicit);
 - you must not engage in any unlawful activity on or off campus or any off-campus activity organised by us;

- you must not engage in any behaviour which places the safety of our students or staff at risk;
 - you must be honest in all of your dealings with us;
 - you must tell us if you have a health condition that may affect your ability to safely complete any part of our class or training; and
 - you must not assist another student or staff member in breaching these Behaviour Standards or hiding a breach of these Behaviour Standards.
- If you reasonably suspect that a student or staff member has breached the Behaviour Standards, you are encouraged to report such a breach to us so that we may investigate.
 - If you breach these Behaviour Standards, we may do any of the following:
 - provide you with a written or verbal warning that you have breached the Behaviour Standards and further breaches will result in suspension or termination of your enrolment, or
 - suspend you from classes, or attendance at our campus for a period determined by us. You will not be entitled to any “make up” classes, or a refund of any fees paid for such classes, or
 - permanently terminate your enrolment. You will not receive a refund for any fees paid.
 - For the avoidance of doubt, we are not required to provide you with a warning before suspending or terminating your enrolment. We may choose what action to take based on the seriousness of the breach at the time, and any previous breaches.
 - By enrolling and attending classes with us, you agree to comply with these Behaviour Standards and our Child Protection Strategy, of which can be found on our website.
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Pick-Up and Drop-Off Policy

Pick-Up from Door

For safety reasons, all Primary School-aged children must be collected from the studio door by a parent or authorised adult. Students in this age group are not permitted to leave the studio unattended or walk to a car on their own.

Please be mindful of our neighbours and do not park illegally or across driveways.

Supervision

We do not accept responsibility for minors before or after their scheduled class or rehearsal time.

Pickup Time

Families must collect students promptly at the end of their class. Late pickups are not permitted.

Alternative Pickup

If you anticipate being late, you must arrange for an authorised person to collect your child and notify Crazy Feet Reception in advance.

Unavoidable Delays

In accordance with Children's Services Regulations, if a delay occurs, a staff member must remain on duty with the child, and a late fee will apply to cover associated costs.

Late Fee

- Charged at \$2.00 per minute outside our operating hours.
- Applies only if pickup occurs after hours without prior arrangement.

Contact Procedure for Late Collection

If a parent/guardian is more than 10 minutes late and has not notified the centre, we will contact:

1. The child's home
2. The parents'/guardians' work numbers
3. The emergency contacts provided

Escalation

If a child remains uncollected after 1 hour and no authorised person is reachable, the Director will contact:

- Local police
- The Department of Human Services (after-hours number)

Compliance

From time to time, additional safety rules regarding drop-off and collection may be introduced. Compliance with these rules is a condition of enrolment.

Fee Payment Policy

- **Billing Cycle:**
Fees are charged on a **quarterly basis** and cover the full dance year.
- **Membership:**
 - Membership is for the entire dance year.
 - A **non-refundable membership fee** is payable annually upon enrolment (or at the time of re-enrolment each year). \$45 membership fee, \$80 family membership fee (2 or more children)
 - Enrolments **automatically roll over each term** unless written notice to withdraw is provided **before the invoice due date**.
- **Invoices:**
 - **Class Fee Invoices:** Issued **prior to the end of each term** for the following term's classes.
 - **Costume Invoices:** Issued **separately in August** for concert costumes.
 - **Exam & Additional Fees:** Exam fees, competition entries, private lesson fees, and other extras are invoiced separately as required.
- **Payment Requirements:**
 - All invoices must be **paid in full by the due date stated**.

- Students will not be permitted to attend classes, rehearsals, or participate in performances unless accounts are up to date.
- **Payment Methods:**
 - During Term 1 and 2 of 2026 there will be 2 options for payment: **direct debit or manual payment**
 - For Term 3 all members will switch to direct debit, therefore continuing on this payment method from here on out
 - Payments are **non-refundable** once processed.
- **Late Fees:**
 - A **\$25 late fee** will be applied to any invoice not paid by the due date.
 - Additional late fees are applied for continued overdue balances.
- **Cancellation Fee:**
 - A **\$50 cancellation fee** applies if an enrolment is withdrawn outside of our terms and conditions.
- **Overdue Accounts:**
 - If fees remain unpaid by the due date, the student's enrolment and participation may be suspended until payment is received.
 - Continued non-payment may result in the account being referred to a **debt collection agency**, and any associated costs will be added to the outstanding balance.
- **Important:**

All fees must be current for students to:

 - Continue attending classes
 - Participate in concerts, exams, or competitions
 - Receive costumes or performance materials

General Conditions

Health and Safety

- It is your responsibility to notify Crazy Feet Dance Studio of any medical complaint or history suffered by the Student that may prevent that Student from engaging in any physical or active or passive exercises or routine.

Student Safety and Injuries/Incidents

- You must notify us in writing immediately if:
 - the details of your Emergency Contact person noted in your enrolment form change for any reason; or
 - you suffer from any medical condition which may impact your ability to complete your training with us, or which may be exacerbated by doing any exercise or task with us.

- Crazy Feet Dance Studio shall not be liable for any loss, damage, injury, claim or other demand that arises because of your failure to provide us with prompt written notice of the above matter.
- If you advise us that you have an injury or medical condition that could be exacerbated by completing a task in your training, we may suspend your enrolment with us until you are able to provide us with satisfactory evidence (usually in the form of a medical certificate from a qualified medical doctor) that our training no longer presents such a risk.
- In the event of an accident, you authorise us or our staff to obtain medical assistance if necessary until your emergency contact person can be contacted. You agree to bear the costs of such medical assistance, if necessary. Crazy Feet Dance Studio does not take responsibility for any damage, loss or injury incurred during the time of study.
- To the fullest extent permitted by law, you fully release and indemnify us and our employees, contractor, officers, servants and agents (all Crazy Feet Dance Studio parties) from all liability in relation to personal injury sustained by you as a result of your participation in any class or otherwise at our premises, whether incurred under the statute, contract, tort, or any other body of law or regulation.
- Participation in any class offered by Crazy Feet Dance Studio will expose you to inherent, obvious and other risks that might be dangerous or hazardous to the student. You accept and assume these risks - which include, but are not limited to, personal injury, disease, or other threat of physical harm to oneself and others, and damage to or theft of personal property.

Force Majeure Events

- If a Force Majeure event occurs, Crazy Feet Dance Studio may do any or all of the following:
 - if possible, move all classes to a remote learning mode (eg. online classes via Zoom);
 - move the physical location of such classes to another place; or
 - cancel, delay or reschedule all classes.
- To the extent permitted by law, you will not be entitled to any refund of any class fees in such circumstances.
- Crazy Feet Dance Studio shall not be liable for any loss, cost, claim or demand arising as a result of a Force Majeure Event, or the steps taken by Crazy Feet Dance Studio in respect of such Force Majeure Event.

Privacy Policy and Publicity Consent Form

- You agree that before entering this Agreement, your attention was drawn to the Publicity Consent Form and Privacy Statement annexed to this Agreement.

- Crazy Feet Dance Studios' acceptance of any enrolment application is subject to your acceptance of the terms of these documents and in proceeding with such enrolment you are deemed to have accepted these terms.
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Liability

- To the fullest extent by law, we exclude liability for any loss, damage, death, personal injury or illness to a Student arriving at, attending or leaving a Crazy Feet Dance Studio class or any activity related to the Crazy Feet Dance Studio class (whether organised by Crazy Feet Dance Studio or a third party on behalf of Crazy Feet Dance Studio) except in the circumstances where it is caused by the gross negligence or wilful default of an employee.
 - To the fullest extent by law, without prejudice to the other terms of this Agreement, we exclude liability to you for any economic losses (including, without limitation, loss of revenues, profits, contracts, business or anticipated savings), loss of goodwill or reputation, any other special, indirect or consequential losses or loss to third parties or consequential losses of any nature at all which may be suffered by you where that loss is incurred directly or indirectly as a result of this Agreement.
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Full Agreement

- This Agreement sets out the full extent of Crazy feet Dance Studios' agreement with you, and there are no further conditions, promises, warranties or agreements between yourself and Crazy Feet Dance Studio that are not documented within this Agreement.
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The Australian Consumer Law

- You agree that:
 - before signing this Agreement, you were provided an opportunity to review and obtain advice on all terms shown herein; and
 - the terms of this Agreement are fair, reasonable and necessary to protect Crazy Feet Dance Studios' interests.
- To the fullest extent permitted by law, any damages which you may be entitled to as a result of any contravention of the Australian Consumer Law by Crazy Feet Dance Studio shall be capped at a maximum value equal to the lesser of either:
 - the cost of Crazy Feet Dance Studio providing the goods or services subject to the contravention again; or
 - the total fees paid by you to Crazy Feet Dance Studio at the time of the contravention.

- Nothing in this Agreement shall be taken as an attempt to avoid the performance of or contract out of any provision of the Australian Consumer Law.
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Changes to the Agreement

- Crazy Feet Dance Studio may change the terms of this Agreement at any time, without prior notice.
 - If we elect to change the terms of this Agreement, we will send written notice of the changes to the email address provided by you from time to time ("Notice of Change").
 - You will be deemed to have accepted such changes if you do not provide written notice to us that you reject these changes within 5 Business Days of the Notice of Change.
 - If you provide us with written notice that you do not agree to the changes, we may terminate your enrolment with us.
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Please Keep your Records Up to Date

- Please ensure that you keep us promptly informed of any change to your contact or payment details. We will not be responsible for any event relevant to your enrolment due to a failure by you to notify us of any relevant changes. Crazy Feet Dance Studio communicates information via email and, as part of this service, you must have a valid email account.
 - Please read all emails that Crazy Feet Dance Studio sends you.
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Other

- If any provisions of this Agreement are deemed void, invalid, illegal or unenforceable for any reason, that clause may be severed without affecting the enforceability of the other provisions of this Agreement which Agreement shall, to the maximum extent permitted by law, continue to be valid and enforceable.
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Execution

If the student is 18 years old (or older) at the time of signing:

I hereby accept and agree that I am bound to these Terms and Conditions.

<u>Student Name:</u>	<u>Signature:</u>	<u>Date:</u>

Students under the age of 18 require Parent/Guardian consent:

I hereby declare that I have the legal responsibility of the minor described above, and am legally competent to certify that the details provided in this enrolment are understood, acknowledged, true and correct. I declare that I have the legal responsibility of the minor described below, and am legally competent to accept and agree that both I and the Student are bound to these Terms and Conditions.

<u>Parent Name:</u>	<u>Signature:</u>	<u>Date:</u>

Social media & Advertising Consent Form

Give permission for photos and footage to be used on Crazy Feet's social media and advertising material. (leave blank if you do not accept)

If the student is 18 years old (or older) at the time of signing:

I, _____, hereby agree that I am bound to the terms set out within this Social media consent Form.

<u>Student Name:</u>	<u>Signature:</u>	<u>Date:</u>

Students under the age of 18 require Parent/Guardian consent:

I, _____, am the legal guardian of the above named student and hereby agree that both the Student and myself are bound to the terms set out within this Social media consent Form.

<u>Parent Name:</u>	<u>Signature:</u>	<u>Date:</u>

Concert policy

Students under the age of 18 require Parent/Guardian consent:

I, _____, am the legal guardian of the above named student and hereby agree that both the Student and myself are bound to the terms set out within this Social media consent Form.

<u>Parent Name:</u>	<u>Signature:</u>	<u>Date:</u>

1) Give permission for my child to be photographed by Crazy Feet Dance Studio and be included in the 2026 Concert filming.

(2) Acknowledge that there is a concert in November (dates to be confirmed) and my child will participate, or I will notify Crazy Feet Dance Studio by Monday 13th of July 2026, if my child is unable to participate. (3) Acknowledge that there will be a costume/concert levy, as costumes will be provided by Crazy Feet, and this costume hire fee will still be payable if I withdraw from the concert after Monday 13th of July 2026.

Acknowledgement and Consent for Physical Contact

By enrolling your child(ren) in acrobatics classes offered by Crazy Feet Dance Studio, you acknowledge and accept that the nature of these classes necessitates physical contact between instructors and students to ensure safety, provide proper instruction, and support skill development. This contact may include spotting during acrobatics and aerial maneuvers to prevent injury, assist in the execution of skills, and facilitate learning in a supportive environment.

Our instructors are trained to engage in physical contact with students professionally and respectfully, adhering to the highest standards of safety and conduct. Your consent for such physical contact is required for your child's participation in these classes.

Acknowledgement of Physical Demands and Consent for Participation

You recognise that acrobatics classes are physically demanding and involve stretching and strength-building exercises that are inherent to this form of physical activity. Participation in these activities may result in muscle soreness or discomfort, which is a normal response to the physical exertion associated with learning acrobatic skills.

By allowing your child(ren) to participate in these classes, you consent to their engagement in these physical activities and acknowledge the physical demands of such participation. You affirm that your child(ren) is in good physical health and capable of taking part in the classes without undue risk. Should any health issues or concerns arise that may affect your child's participation, you agree to inform Crazy Feet Dance Studio promptly.

Acknowledgement of Risk of Injury

Participation in acrobatics classes comes with the inherent risk of injury, even where all proper safety precautions have been taken. Injuries can occur for several reasons, including – but not limited to – participants not performing an exercise correctly, or performing an exercise with a pre-existing injury. Injuries can happen to experienced participants as well as beginners.

While we take all reasonable steps necessary to provide a safe learning environment, you – by enrolling your child(ren) in this class - acknowledge that (a) it is not

possible to guarantee that no participant will suffer an injury, and (b) your child(ren) will be subject to the inherent risk of injury referred to above.

By agreeing to these Terms and Conditions, you, as the parent or legal guardian, grant your consent for your child(ren) to participate in the acrobatic classes under the conditions outlined above. You agree to release Crazy Feet Dance Studio, its instructors, employees, and agents from any claims, demands, and causes of action arising from your child's participation in these classes, to the extent permitted by law.

<u>Parent Name:</u>	<u>Signature:</u>	<u>Date:</u>